

UPGRADING YOUR PACER ACCOUNT

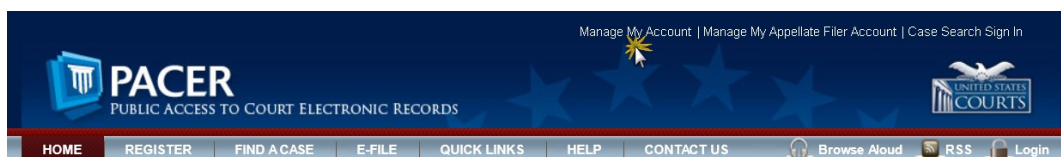
The next generation (NextGen) of CM/ECF provides a new logon module that allows you to use your PACER account to access PACER and any NextGen court in which you are allowed to file. To activate this feature, you must have an upgraded PACER account. If your PACER account was created prior to August 11, 2014, you must upgrade it following the steps listed below.

On or after November 12, 2019, you will also need to link any existing CM/ECF e-filing accounts to your upgraded PACER account (see [Linking your CM/ECF Account to your Upgraded PACER Account](#) for instructions). Failure to upgrade your PACER account and link your ECF account to your upgraded PACER account will cause filing issues.

Upgrading PACER Account

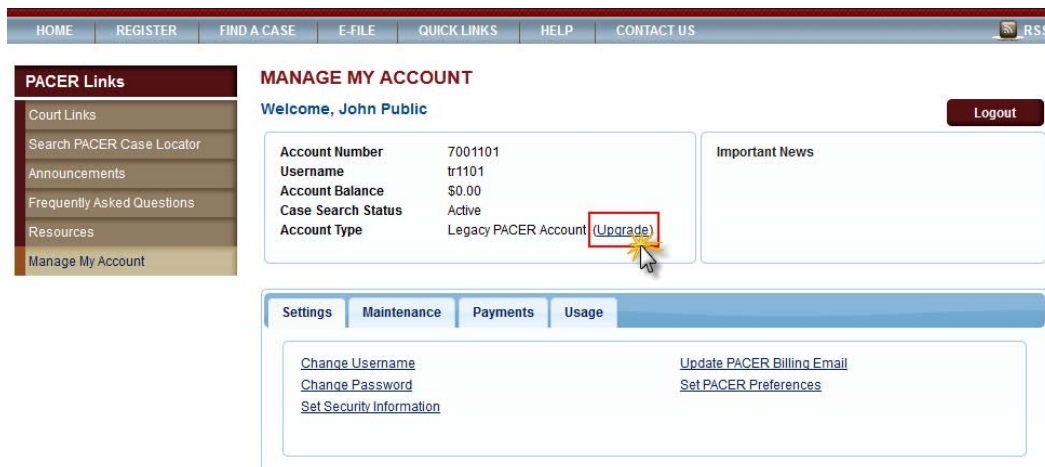
STEP 1 Go to www.pacer.gov.

STEP 2 Click **Manage My Account** at the top of the page.



STEP 3 Log on with your PACER user name and password.

STEP 4 Your account type will be listed as **Legacy PACER Account**. Click the **Upgrade** link.



If your account type is listed as **Upgraded PACER Account**, you already have an upgraded account and no action is required.

STEP 5 You are directed to the Upgrade PACER Account page. Verify your personal information and update/enter all required information in each tab (**Person**, **Address**, and **Security**).

Person Tab: Enter your date of birth, and then from the **User Type** list, select a user type, if one was not previously selected. Select the user type that best describes the individual or organization associated with this account. The user type information is used for statistical purposes.

For example, if this is a personal account, select **INDIVIDUAL** from the **User Type** list. Click **Next**.

The screenshot shows the 'Person' tab of a registration form. The 'Date of Birth' field is highlighted with a red box. The 'User Type' dropdown menu is also highlighted with a red box and is set to 'INDIVIDUAL'. Other fields include Prefix, First Name (John), Middle Name, Last Name (Public), Generation, Suffix, Email (johnpublic@gmail.com), and Confirm Email (johnpublic@gmail.com). Buttons for 'Next', 'Reset', and 'Cancel' are at the bottom.

Address Tab: To complete the address information, from the **County** list, select your county. Click **Next**.

The screenshot shows the 'Address' tab of the registration form. The 'County' dropdown menu is highlighted with a red box and is set to 'Select County'. Other fields include Firm/Office, Unit/Department, Address (123 Main Street), Room/Suite, City (Washington), State (District of Columbia), Zip/Postal Code (20001), and Country (United States of America). There are also fields for Primary Phone, Alternate Phone, Text Phone, and Fax Number. Buttons for 'Next', 'Back', 'Reset', and 'Cancel' are at the bottom.

Security Tab: Create a new user name, password, and security questions. Click **Submit**.

Person Address **Security**

* Required Information

Username *

Password *

Confirm Password *

Security Question 1 *

Security Answer 1 *

Security Question 2 *

Security Answer 2 *

STEP 6 Your PACER account is now upgraded. A dialog box displays confirming the upgrade was successful. **NOTE:** You are no longer able to use your old PACER user name and password.

For additional assistance, please contact the PACER Service Center at 1-800-676-6856.