

**UNITED STATES BANKRUPTCY COURT
EASTERN DISTRICT OF TEXAS
OFFICE OF THE CLERK**



May 8, 2025

C L E R K'S N O T I C E

**NOTICE OF MULTIFACTOR AUTHENTICATION FOR
CM/ECF AND PACER USERS LIVE DATE MAY 11, 2025**

Multifactor authentication (MFA) will be required for all filers in Case Management Electronic Case Files (CM/ECF) with enrollment beginning May 11, 2025. As part of the MFA implementation, PACER systems will undergo maintenance on Sunday, May 11, 2025, from 5:55 a.m. to 8:00 p.m. CT. As a result, certain portions of this site may be unavailable during the maintenance window.

By December 31, 2025, all CM/ECF users must be enrolled in MFA to maintain system access. Moreover, while MFA enrollment will be optional for PACER-only users, it is strongly recommended that they take advantage of this security feature. MFA provides an added layer of security to accounts by helping protect against cyberattacks that steal passwords, significantly reducing the risk of unauthorized access.

Users with filing privileges and other types of CM/ECF-level access are encouraged to enroll in MFA at their earliest convenience to preserve uninterrupted access. Those who do not voluntarily enroll in MFA will be randomly selected to enroll starting in August 2025.

Updated documentation and learning aids are available on the PACER website <https://pacer.uscourts.gov/announcements/2025/05/02/multifactor-authentication-coming-soon>.

Please contact the PACER Service Center at pacer@psc.uscourts.gov or (800) 676-6856. The PACER Service Center hours of operation are Monday through Friday 8 a.m. to 6 p.m. CT.

FOR THE COURT
Jason K. McDonald
Clerk of Court